

## Successful FCT pilot for Health and Social Care NVQs at South West London and St George's Mental Health NHS Trust

Turning things around is what we at FCT are good at and the new Health and Social Care programmes at South West London and St George's Mental Health NHS Trust are no different.

As one learner told me "I received more time from my assessor and that got me through the training – thanks to her!" and another reported "I am more able to perform my duties as a Support and Recovery Worker with the knowledge gained throughout my training and work experience."

16 learners began their NVQ level 3 awards in March this year, most funded through Train to Gain. The programme was delivered by a combination of training workshops for the whole group and one to one assessment visits by an allocated assessor. Karen Patterson, Health and Social Care Manager from FCT, (pictured top left) finds that this model of delivery is by far the most effective way of motivating learners and supporting them through to completion. This is because of the extra knowledge input and the support from staff and peers.



Seven learners with Karen and Fatima Sessay (second from top left) at their final training workshop

A recurring theme during my conversations with learners and the commissioning manager from the Trust is the support and guidance provided, not just by FCT staff but also by Trust managers. Another learner said "the information, advice and guidance provided throughout my NVQ by both my employer and FCT has been very fantastic!" It is this joint working between training provider and employer that has led to excellent achievement rates, which currently stand at 88% across FCT's Health and Social Care NVQ programmes.

Caroline Theodorou, Vocational Development Adviser for the Trust, said "Four Counties Training is currently providing NVQs in Health and Social Care for the Trust. I find them approachable, flexible and professional and have a 'can do' attitude. FCT have worked hard to meet the learning needs of the candidates with great results! One candidate has achieved their NVQ already and has pursued their ambition to study nursing at university. I look forward to continue to work with FCT".

If you would like FCT to help you with your NVQ delivery, please contact Karen Patterson on 0208 840 5132 or by email: [karen.patterson@fct.uk.com](mailto:karen.patterson@fct.uk.com)